

HomeCareGuard®

CLAIM REPORTING INSTRUCTIONS

For the fastest possible service, please report all HomeCareGuard Program claims as follows:

Professional Liability, General Liability, Umbrella and Fidelity Bond claims under the HomeCareGuard program can be reported as follows:

Please forward a fully completed ACORD Claims Form along with detailed claims information to:

Damaris Martinez
(802) 264-9513
damaris.martinez@willistowerswatson.com
100 Bank Street, Suite 500
Burlington, VT 05401

or

Aimee LaMothe
(802) 264-9569
aimee.lamothe@willistowerswatson.com
100 Bank Street, Suite 500
Burlington, VT 05401

Property & Automobile claims under the HomeCareGuard program will be handled by Lexington Claims Department. Lexington accepts new reports of losses in the following ways.

Email: sbtclaims@aig.com

Fax: 855-546-3261

Mail: Lexington Claims Department
100 Summer Street
Boston, MA 02110
Attn: Maureen Wall, Property Claims Manager
Or Attn: Michele Regan, Automobile Claims Manager

After Hours: 800-931-9546
(weekends and after 5pm Eastern Time Monday-Friday)

Existing Claims: 877-873-9972 to check status on existing claims

Lexington Claims Key Contacts:

- Arlene Breau, CPCU
Assistant Vice President - Property Claims
Phone: 617-330-4475
Email: arlene.breau@aig.com

AIG Claims, Inc.
99 High Street
Boston MA 02110

- Michele Regan, Automobile Claims Manager
770-870-2455 or michele.regan@aig.com