

WorkCompGuard™

CLAIM REPORTING INSTRUCTIONS

For the fastest possible service, please report all WorkCompGuard Program claims as follows:

For QBE Policyholders:

All first notice of loss and claim correspondence should be submitted to:

Claim Reporting:
Call 1-877-308-5143 (day or night) Fax
1-855-285-1162
E-mail NewLossQBE@us.qbe.com.

Claim Acknowledgements. A notice of acknowledgement with the claim number, adjuster name and contact information will be sent to the employer.

All medical bills and medical reports should be mailed to

QBE Specialty
7001 St. Andrews Rd., Suite 370
Columbia, SC 29212

For AmTrust Policyholders:

For Claims in all states except FL:

Phone: 866-272-9267
Fax: 877-669-9140
Email: Amtrustclaims@qrm-inc.com

For Florida Claims Only:

Phone: 888-225-2442
Fax: 561-241-3257
Email: Amtrustclaims@qrm-inc.com

For AIG Policyholders:

Claims Management Services will be provided by Chartis Claims, Inc. Claims may be reported via the website Early Notice Toll Free Claims Reporting Service.

Claim Reporting:

Website:

www.aig.com/reportclaim

Call: 888-393-6828

For Amerisafe Policyholders:

All first notice of loss and claim correspondence should be submitted to:	General Claims Information:
Toll Free: 800-699-6240	Toll Free: 800-256-3462
Fax: 337-463-8728	Fax: 337-460-3343
Or, visit the 24/7 on-line reporting service at https://services.amerisafe.com	

For ICW Policyholders:

Please choose one of the following ways to report a claim:

Email: FirstNotice@icwgroup.com

Phone: 877.442.9669

Fax: 858.436.8916

Mail: First Notice of Loss
PO Box 509039
San Diego, CA, 92150-9039

For RTW Policyholders:

Phone: (866) 620-3137 or

Web: <https://www.interactclaims.com/claim/RTWINCLogin3.jsp>

For StarStone Policyholders:

Phone - Call toll-free any time day or night at 1-866-367-7242. A trained representative will guide you through the reporting process.

Email - Complete the required state and/or federal form and email it to claimsreporting@enstargroup.com. This is the fastest, most efficient way of complying with laws requiring workers' compensation policyholders to notify the jurisdiction in which the accident occurred.

For Crum & Forster Policyholders

Crum & Forster offers four ways for you to report new losses:

Phone: 1-800-690-5520 (24/7) representative is ready to make immediate contact with you when a loss is an emergency.

Fax: 877-622-6218

Online: using their secure site for policyholders and producers, if you already have an ID and Password issued by the Company. If you do not have an ID and Password, please contact them to request a password via email at CF.Webaccess@cfins.com.

Email: crumandforsternol@cfins.com

For Applied Underwriters Policyholders

To Report a Claim, Call: (877) 234-4420